

Privacy Policy

On completing and submitting Personal Data to Oana Anituca Psychotherapy Office through the web pages of the <http://psiho4all.ro> domain, the agreement for personal data processing is manually given by the user.

The use of Cookies is clearly and visibly displayed on web pages of the <http://psiho4all.ro> domain.
The agreement on the use of Cookies is given manually by the user.

The terms and conditions of processing personal data and the use of Cookies are described in details, in this document.

Chapter 1 - Definitions

Provider – Oana Anituca Psychotherapy Office from Vanatori Street, No 5-11, Ground floor, Ap 8, Interphone 08, Sector 5, Bucharest.

Website – the web pages on <http://psiho4all.ro> domain.

User– any person who has access to the Website through a browser.

Personal Data – any kind of information that pertains to the User in person and with which the User can be identified; such data may be, but are not limited to: name, surname, personal numeric code, age, gender, home address, email address.

Anonymous Data - any information regarding the way the Website is used and does NOT personally identify the User; such data may be, but is not limited to: User's behavior and preferences on the Website, traffic information on the Website.

Data – all Anonymous Data and Personal Data.

Cookie - a small file, generally made up of letters and numbers, which is downloaded to a personal computer, mobile phone or tablet, and which is saved on the local disk when the User accesses the Website; cookies only store Anonymous Data.

Chapter 2 – Collecting Data

The Provider collects Data in order to offer Users a uniform experience both during the Website's visit and later in the form of a continuous remote communication.

The Provider will use the collected Data only for the purposes specified in this document and only if this practice brings to the User an improvement in the quality of the services for which he has chosen to visit and to use the Website.

We collect Personal Data when the User completes and sends to the Provider the online forms on the Website pages. Forms completed with Personal Data may not be sent to the Provider if the User does not agree to the terms of this document.

The agreement of Personal Data delivery is manually given by each User by selecting with the cursor or touch (in the case of touch screens) the tick box assigned to the agreement in the form.

We collect Anonymous Data automatically using our own cookies or third party cookies stored in the user's browser memory.

Chapter 3 - Personal Data Processing

In accordance with Regulation (EU) 2016/679 on the protection of individuals with regard to personal data processing and the free movement of such data, the Provider has the obligation to administer under conditions of safety and only for the specified purposes Personal Data that the User provides about her/his person, about a member of her/his family or another person.

How do we use Personal Data collected by online form and email:

* continuation of the remote dialogue initiated by the User when completing the contact form or in the time of sending an email; sending the Provider's response to the message written by the User via the contact form;

* sending commercial and / or email messages via e-mail.

The user will not receive unsolicited messages via automated calling and communication systems that do not require the intervention of a human operator, by fax or e-mail or by any other method he uses electronic communications services for the public.

Exceptions are made when the User has expressly expressed his express consent to receive such communications as described in Chapter 2.

At the same time, after expressing the consent to receive the messages, the User has the right to request free of charge simple termination of the electronic communication. In this regard, the Provider will provide the User with visible links and e-mail addresses on their own pages and in the messaging media.

The recorded information is intended for use by the Provider and is not communicated to any third party.

The user has the following rights that can be invoked at any time, without justification and in a free and simple way:

- the right to withdraw the data processing agreement;
- the right to delete the data (to be forgotten);
- the right to restrict the processing of data;
- the right of access and intervention (modification) of the data;
- the right to appeal to justice.

Chapter 4 - Security of Personal Data

A. Commitment

The activities of the Provider are in accordance with the applicable data protection legislation to their personal data and security.

The provider shall apply appropriate technical and organizational measures to protect personal data against accidental or unlawful destruction, loss, alteration, disclosure or unauthorized access.

The Provider does not sell, offer, not alienate or exchange personal Data obtained through web forms on their pages. Also, Personal Information, including email addresses, will not be published on their own web pages, without the explicit consent of the certified person.

B. Security

To protect the Personal Data from accidental or unlawful destruction, loss or alteration of such data and from access to unauthorized persons, the Provider uses technical and organizational security measures.

The Personal Data completed and sent by the User via the online forms on the Website will be processed, stored and encrypted (in case of access password) using web programming techniques, which may be but are not limited to: immunizing the formulation fields by specific methods, observing the parameters database connection security, installation of antivirus programs in the server operating system.

Access to the database for the administration and / or modification of certain data is accomplished through password authentication only by administrators and / or employees designated by the Provider. Also, in order to maintain the security of the processing of Personal Data (especially against computer viruses) the provider forbids the use of local software that originates from unauthorized sources (dubious) and installs on local hard drives antivirus programs to prevent virus infestation.

Administrators and / or employees designated by the Provider to access and modify the database are subject to contractual obligations of confidentiality and may be held responsible for the breach of these obligations. Also, they are trained on the importance of maintaining the confidentiality of Personal Data as well as the risks on which involves the processing of Personal Data.

Personal Data stored in the database will NOT be printed.

The provider shall ensure the security and confidentiality of the personal data hosted in his computer system.

Chapter 5 - Cookie Policy

We use our own and third-party cookies to collect Anonymous Data commercial purposes, which could be but are not limited to:

- * analyzing user behaviors on Website pages;
- * implementation of user-friendly help functions;
- * identifying and analyzing traffic parameters on the Website;
- * identify the technical means by which traffic is made on the Website; they may be but are not limited to the operating system, device type, screen resolution.
- * adapting the content of the Website to User preferences; for example, which sections are more often visited or what buttons are commonly used.

We use temporary (on session) and permanent Cookies.

The temporary cookies remain on the user disk until the browser session is complete or closed.

The permanent cookies remain on the user disk even after closing the browser for a while, depending on the parameters of each Cookie or until it is deleted by the User from the browser settings.

The cookies used on this Website DO NOT store personal information and DO NOT personally identify Internet users.

The data collected through Cookies will ONLY be used to improve the experience of the User interaction with the Provider website in the online environment.

The settings for accepting and/or deleting the Cookies can be operated in the User's browser; However, limiting your use of Cookies may affect how you interact with the pages of this Website.

Chapter 6 - Closure

For the exercise of all rights, please contact the Service Provider using one of the following ways, specifying the name and / or email address for which you want to delete from our database or for whom you want to modify the data if it is incorrect.

Your request will be processed within 24-48 hours.

Address: Vanatori Street, No 5-11, Ground floor, Ap 8, Interphone 08, Sector 5, Bucharest.

Phone: 0769-888.800

E-mail: contact@psiho4all.ro

